

This system is not intended to deal with commercial complaints, which are processed in dedicated separate channels in accordance with the regulations in force.

Group Whistleblowing framework

BNP Paribas Group is committed to strict compliance with laws and regulations and to enforce the rules set out in the <u>Group's Code of Conduct</u>.

The whistleblowing system, accessible from this page, allows you to report information about a crime or an offence, a threat or harm to the public interest, a violation or an attempt to conceal a violation of applicable and binding law (laws, regulations, etc.) or a breach of the <u>Group's Code of Conduct</u>.

Whistleblowing reports are handled by Human Resources and Compliance Referents in a confidential manner and in accordance with the regulations in force.

Whistleblowers are granted protection against the risk of retaliation provided by local applicable law.

Any abuse of the whistleblowing system may expose the reporting person to disciplinary sanctions or prosecution. However, the use of this system is good faith will not expose the reporting person to any disciplinary sanction, even if the facts are subsequently proven to be inaccurate or do not give rise to any follow-up.

I acknowledge that I have read and understood the information relating to BNP Paribas whistleblowing system and the protection of personal data.

Thailand Whistleblowing channel

Dedicated WB Email: Whistleblowing_Thailand@asia.bnpparibas.com

Classification: Internal