

Sl. No.	Centre	Name & Address of the Office of Banking Ombudsman	Area of Operation
1.	Ahmedabad	Shri G J Raju C/o Reserve Bank of India La Gajjar Chambers, Ashram Road Ahmedabad-380 009 STD Code: 079 Tel. No. 26582357/26586718 Fax No. 26583325 Email : boahmedabad@rbi.org.in	Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu
2.	Bengaluru	Ms Saraswathi Shyamprasad C/o Reserve Bank of India 10/3/8, Nrupathunga Road Bengaluru -560 001 STD Code: 080 Tel. No. 22210771/22275629 Fax No. 22244047 Email : bobangalore@rbi.org.in	Karnataka
3.	Bhopal	Shri V K Nayak C/o Reserve Bank of India Hoshangabad Road Post Box No. 32, Bhopal-462 011 STD Code: 0755 Tel. No. 2573772/2573776 Fax No. 2573779 Email : bobhopal@rbi.org.in	Madhya Pradesh
4.	Bhubaneswar	Shri S Behera C/o Reserve Bank of India Pt. Jawaharlal Nehru Marg Bhubaneswar-751 001 STD Code: 0674 Tel. No. 2396207/2396008 Fax No. 2393906 Email : bobhubaneswar@rbi.org.in	Odisha
5.	Chandigarh	Shri J L Negi C/o Reserve Bank of India 4th Floor, Sector 17 Chandigarh Tel. No. 0172 - 2721109 Fax No. 0172 - 2721880 Email : bochandigarh@rbi.org.in	Himachal Pradesh, Punjab, Union Territory of Chandigarh and Panchkula, Yamuna Nagar and Ambala Districts of Haryana.
6.	Chennai	Dr. Balu K C/o Reserve Bank of India Fort Glacis, Chennai 600 001 STD Code: 044 Tel No. 25395964	Tamil Nadu, Union Territories of Puducherry (except Mahe Region) and Andaman and Nicobar Islands

7. Guwahati
Fax No. 25395488
Email : bochennai@rbi.org.in
Shri A. R. Samal
C/o Reserve Bank of India
Station Road, Pan Bazar
Guwahati-781 001
STD Code: 0361
Tel.No.2542556/2540445
Fax No. 2540445
8. Hyderabad
Email : boguwahati@rbi.org.in
Shri T. Srinivasa Rao
C/o Reserve Bank of India
6-1-56, Secretariat Road
Saifabad, Hyderabad-500 004
STD Code: 040
Tel. No. 23210013
Fax No. 23210014
9. Jaipur
Email : bohyderabad@rbi.org.in
Shri C D Srinivasan
C/o Reserve Bank of India,
Ram Bagh Circle,
Tonk Road, Post Box No. 12
Jaipur-302 004
STD Code: 0141
Tel. No. 2577931
Fax No. 2562220
10. Kanpur
Email : bojaipur@rbi.org.in
Shri P K Nayak
C/o Reserve Bank of India
M. G. Road, Post Box No. 82
Kanpur-208 001
STD Code: 0512
Tel. No. 2306278/2303004
Fax No. 2305938
11. Kolkata
Email : bokanpur@rbi.org.in
Smt. Monisha Chakraborty
C/o Reserve Bank of India
15, Netaji Subhash Road
Kolkata-700 001
STD Code: 033
Tel. No. 22304982
Fax No. 22305899
12. Mumbai (I)
Email : bokolkata@rbi.org.in
Smt. Ranjana Sahajwala
C/o Reserve Bank of India
4th Floor, RBI Byculla Office
- Assam, Arunachal Pradesh,
Manipur, Meghalaya, Mizoram,
Nagaland and Tripura
- Andhra Pradesh and Telangana
- Rajasthan
- Uttar Pradesh (excluding
Districts of Ghaziabad, Gautam
Buddha Nagar, Saharanpur,
Shamli (Prabudh Nagar),
Muzaffarnagar, Baghpat,
Meerut, Bijnor and Amroha
(Jyotiba Phule Nagar)
- West Bengal and Sikkim
- Districts of Mumbai, Mumbai
Suburban and Thane

- Building,
Opp. Mumbai Central Railway
Station,
Byculla, Mumbai-400 008
STD Code: 022
Tel No. 23022028
Fax : 23022024
Email : bomumbai@rbi.org.in
13. Mumbai (II) Shri P K Jena
C/o Reserve Bank of India,
4th Floor, RBI Byculla Office
Building, Opp. Mumbai Central
Railway Station, Byculla,
Mumbai-400 008
STD Code: 022
Telephone: 2300 1280
Fax : 23022024
Email : bomumbai2@rbi.org.in
14. New Delhi (I) Smt. Anupam Sonal
C/o Reserve Bank of India,
Sansad Marg, New Delhi
STD Code: 011
Tel. No. 23725445/23710882
Fax No. 23725218
Email : bonewdelhi@rbi.org.in
15. Patna Shri Brij Raj
C/o Reserve Bank of India
Patna-800 001
STD Code: 0612
Tel. No. 2322569/2323734
Fax No. 2320407
Email : bopatna@rbi.org.in
16. Thiruvananthapuram Shri H N Iyer
C/o Reserve Bank of India
Bakery Junction
Thiruvananthapuram-695 033
STD Code: 0471
Tel. No. 2332723/2323959
Fax No. 2321625
Email :
bothiruvananthapuram@rbi.org.in
17. New Delhi (II) Shri R S Amar
C/o Reserve Bank of India
Sansad Marg, New Delhi
STD Code: 011
Tel. No. 23724856
- Goa and Maharashtra, (except
the districts of Mumbai,
Mumbai Suburban and Thane)
- Delhi
- Bihar
- Kerala, Union Territory of
Lakshadweep and Union
Territory of Puducherry (only
Mahe Region).
- Haryana (except Panchkula,
Yamuna Nagar and Ambala
Districts) and Ghaziabad and
Gautam Budh Nagar districts of
Uttar Pradesh

- Fax No. 23725218-19
Email : bonewdelhi2@rbi.org.in
18. Dehradun Shri Arun Bhagoliwal Uttarakhand and seven districts
C/o Reserve Bank of India of Uttar Pradesh viz.,
74/1 G.M.V.N. Building, 1st floor, Saharanpur, Shamli (Prabudh
Rajpur Road, Nagar), Muzaffarnagar,
Dehradun - 248 001 Baghpat, Meerut, Bijnor and
STD Code : 0135 Amroha (Jyotiba Phule Nagar)
Telephone : 2742001
Fax : 2742001
Email : bodehradun@rbi.org.in
19. Ranchi Smt Chandana Dasgupta Jharkhand
C/o Reserve Bank of India
4th Floor, Pragati Sadan,
RRDA Building,
Kutchery Road, Ranchi Jharkhand
834001
STD Code : 0651
Telephone : 2210512
Fax : 2210511
Email : boranchi@rbi.org.in
20. Raipur Shri. Keshab Korkora Chhattisgarh
C/o Reserve Bank of India
54/949, Shubhashish Parisar, Satya
Prem Vihar
Mahadev Ghat Road, Sundar
Nagar, Raipur- 492013
STD Code : 0771
Telephone: 2242566
Fax : 2242566
Email : boraipur@rbi.org.in
21. Jammu Shri P Shimrah State of Jammu and Kashmir
C/o Reserve Bank of India,
Rail Head Complex,
Jammu- 180012
STD Code : 0191
Telephone: 2477617
Fax : 2477219
Email: bojammu@rbi.org.in