



# BNP PARIBAS

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## Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	Zoher Khambati, Head of Operations	8 <sup>th</sup> floor, 1 North Avenue, Maker Maxity, Bandra Kurla Complex, Bandra (East), Mumbai 400 051, INDIA	+91 22 6196 4000	<a href="mailto:zoher.khambati@asia.bnpparibas.com">zoher.khambati@asia.bnpparibas.com</a>
Head of Customer Care	Rubana Sachdev, Director & COO			<a href="mailto:rubana.sachdev@asia.bnpparibas.com">rubana.sachdev@asia.bnpparibas.com</a>
Compliance Officer	Karen Claude D'Souza, Associate Director (Compliance) & Company Secretary			<a href="mailto:karen.dsouza@asia.bnpparibas.com">karen.dsouza@asia.bnpparibas.com</a>
Chief Executive Officer (CEO)	Abhiram Eleswarapu, Director & CEO			<a href="mailto:abhiram.eleswarapu@asia.bnpparibas.com">abhiram.eleswarapu@asia.bnpparibas.com</a>

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